



Authentication Prompt Update

Duo's authentication prompt has a **new and improved interface** making second factor authentication even easier. **Improved workflows** now enable you to manage devices directly in the authentication prompt.

New and improved interface!

Duo's authentication prompt has the same functionality that you're used to, with a new look and feel. Additionally, links have been added for easy access to common tasks.

Single Enrolled Device

ACME

[What is this?](#)
[Add a new device](#)
[My Settings & Devices](#)
[Need help?](#)

Choose an Authentication Method

Duo Push ✓ Used Automatically Send me a Push

Enter a Passcode Enter a Passcode

Call Me Call Me

Remember me for 1 day

"Remember me for X day(s)" will only appear if your Administrator has authorized you to use Duo's Trusted Device feature.

Multiple Enrolled Devices (for those users who have more than one device enrolled)

ACME

[What is this?](#)
[Add a new device](#)
[My Settings & Devices](#)
[Need help?](#)

Change Device

iOS - XXX-XXX-2693 ▼

Choose an Authentication Method

Duo Push ✓ Used Automatically Send me a Push

Enter a Passcode Enter a Passcode

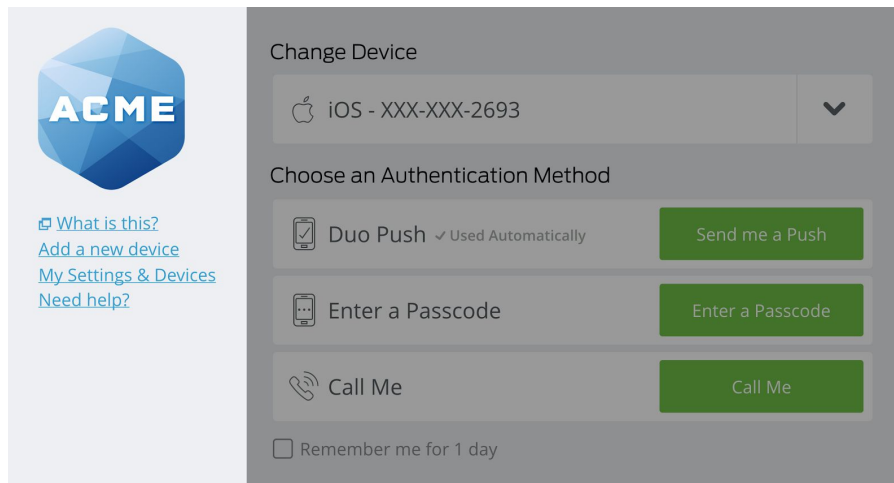
Call Me Call Me

Remember me for 1 day



Action Links

You can use the links to the left to help you with common tasks.



What is this?

The **What is this?** link takes you to [Using the Authentication Prompt](#) in the end-user guide where you can learn more about using the authentication prompt, including the supported browsers and different available authentication methods.

Add a new device

Got a new phone? No problem. If you need to add a new device or replace an existing one, the **Add a new device** link allows you to manage your authentication devices. After enrolling your new device, you can optionally remove devices you'll no longer use with Duo.

My Settings & Devices

The **My Settings & Devices** link corresponds to the current authentication prompt's "Manage Devices" page. You'll need to authenticate with Duo before managing your devices. Within this area, you can choose and configure your automatic authentication device, activate Duo Mobile, customize your device names, delete devices, and more.

Need help?

Need help? will direct you to contact your support or help desk for specific assistance with any other issues.

Additional details about these changes can be found on [Duo's blog](#).