CISCO DUO

Duo Federal Access Management

Duo delivers trusted access that is simple, accessible, cost-effective, and secure. The Duo Federal MFA and Duo Federal Access editions meet the strictest FedRAMP compliance regulations and have adaptive policies that make a strong foundation for zero trust.

There are currently two available federal editions — Federal MFA and Federal Access — which mirror the

Duo Essential and Duo Advantage editions but include changes to ensure both versions are federally compliant out-of-the-box. Without any additional configurations, Duo Federal Access and Duo Federal MFA align to NIST's Digital Identity Guidelines, solve for FISMA, FedRAMP, and DFARS compliance requirements, and simplifies the FIPS 140-2 compliance, regardless of the device being used.

Use this comparison chart to find the edition that is right for you.

User Authentication
Ensure users are who they say they are

	Duo Federal MFA	Duo Federal Access
MFA		
MFA with push notifications for iOS and Android, security keys, FIDO2, OTP, hardware tokens, and biometric authentication	✔	✔
FIPS 140-2 compliant	✔	✔
Unlimited application integrations	✔	✔
User self-enrollment and self-management	✔	✔
Phishing Protection		
Customizable number-matching with Verified Duo Push	✔	✔
Phish-resistant authentication via WebAuthn for browser-based applications	✔	✔
Enforce utilization of phishing-resistant factors	✔	✔
Immediate alert of suspicious logins	✔	✔
Smartcard (HSPD-12) integration via third-party federation service	✔	✔

Device Trust

Ensure only known and healthy devices can access resources

	Duo Federal MFA	Duo Federal Access
Device Health		
Enforce device trust policies based on security health of devices (OS version, browser version, tampered, screen lock, biometrics)		✓
Notify users when and how to self-remediate devices that are out of compliance without helpdesk intervention		✓
Visibility		
Dashboard of all devices accessing applications (Device Insight)	✓	✓
Visibility into real-time health of mobile devices, laptops, and desktops, even if not managed or not joined to network		✓
Full-featured dashboards, authentication logs, and custom reports for compliance audits and ease of administrative management		✓

Authentication and Access Policies

Increase security and visibility by enforcing adaptive access policies and dynamic risk-based policies

	Duo Federal MFA	Duo Federal Access
Adaptive Access Policies		
Assign and enforce authentication globally or per user group	✓	✓
Enforce policies based on authorized networks	✓	✓
Assign and enforce security policies per application	✓	✓
Block authentication attempts from anonymous networks like tor, proxies, and VPNs		✓
Set and enforce policies based on device health		✓
Set and enforce policies based on geolocation		✓

Support

Duo Basic Support

Included with purchase of any Duo subscription

· Access to support and troubleshooting via phone, online tools, and web case submission

· 9-5 ET, 9-5 PT, M-F. 24x7x365 support for critical issues (Premium available)

· Access to https://duo.com/support with helpful technical and general information on Duo products, as well as access to Duo's online community and documentation

Duo Premium Support (Duo Care)

Available to purchase with every edition of Duo based on the total number of user licenses

· Strategic support from an assigned Customer Success Manager

· Technical support and response from an assigned Customer Solutions Engineer

· 24x7x365 support

· Priority Ticket SLA

· VIP Support Line — extended Duo support access 18 hours per day (local time), 5 days a week to assist by a VIP support line

· Duo Quick Start for organizations that are new to Duo and are ready to focus on deployment for up to 3 applications and a user population under 1,500

Pricing

	Duo Federal MFA	Duo Federal Access
Price Per Month	$3/user	$6/user
Support	Duo Basic Support is included with any purchase of Duo. For Premium Duo Care support and Duo Quick Start, contact your Sales representative or go to https://duo.com/about/contact	

Summary

Duo's Federal editions adhere to the strictest government standards. Duo provides advanced security features that protect the broadest variety of environments, users, devices, and applications in one seamless solution that is cost-effective, easy to deploy, and simple to use.

Start your free 30-day trial at duo.com/trial.

The bridge to possible