



Duo Security, Information Technology Support Analyst Internship

The Duo Helpdesk team is in search of a new team member this summer. This is a phenomenal opportunity for anyone who may not have a ton of coding experience but still interested in an IT role or looking to get started in the IT field. Our environment is fast-paced and attention to detail is important as well as our “kinder than necessary” attitude carried out by each team member to maintain our company’s culture.

What you’ll do...

As an IT Support Analyst Intern, you will

- Provide IT support for the entire Duo organization
- Complete projects related to improving the functionality of IT Support
- Learn and practice the Security guidelines/policies of Duo
- Review and Audit IT Inventory and equipment

Skills you have...

- 1+ years of experience working in a MacOS environment
- 1+ years of experience working in a Windows OS environment
- Basic knowledge of Google Suite applications
- Advanced knowledge of Computer Networking
- Advanced knowledge of Computer Hardware

3 reasons why you should apply...

- Great opportunity to learn how a business is supported from an IT perspective as you will have the opportunity to work with every department in the business
- Great starting point for anyone interested in landing a role in the IT field
- Learn Cyber Security from the “Most loved Company in Security”

Internship Details...

- You’ll be working with teams based out of our Ann Arbor, MI and Austin, TX offices
- Program dates are May 24th - August 20th
- Roles are full time and 40 hours per week, Monday - Friday

- Generous pay and employee perks

Duo Security, now a part of Cisco, is the leading provider of Trusted Access security and multi-factor authentication delivered through the cloud.

Duo's mission is to make security simple for everyone. We were born from a hacker ethos and a desire to make the Internet a secure place. We believe in empowering people to follow their passions inside and outside of the office and enable every employee to bring their whole self to work.

Our team is our secret weapon. We run the spectrum from artists to analysts, low-key to high energy, and bring together a diversity of skill sets, experiences, and perspectives to solve what we consider to be the world's most pressing geopolitical challenge — transforming the security industry as we know it. Together we build solutions that are easy, effective, trustworthy, and enduring. And that's why we are the most loved and trusted company in security.

Duo is committed to cultivating and preserving a culture of inclusion and connectedness. We are able to grow and learn better together with a diverse team of employees. The collective sum of the individual differences, life experiences, knowledge, innovation, self-expression, and talent that our employees invest in their work represents not only part of our culture, but our reputation and Duo's achievement as well. In recruiting for our team, we welcome the unique contributions that all potential candidates can bring in terms of their education, opinions, culture, ethnicity, race, gender identity and expression, nationality, age, languages spoken, veteran's status, religion, disability, sexual orientation and beliefs.

And if this role is exciting to you, we encourage you to apply even if you don't meet all 100% of the description or qualifications. Finally and most importantly, we are a proud Equal Opportunity Employer.