



Design Researcher Intern

What you'll do...

As a **Design Research Intern**, you'll be working on mission-critical research with a team that's invested in your work. You'll get valuable experience as a core member of the team, and your work will be impactful from the start. As part of the Design Research team, you will help conduct user research, synthesize information, and communicate findings, as well as support other initiatives that help our designers deliver high quality user experiences. You will collaborate with various partners within engineering, design, and product management to ensure our product development efforts are aligned with customer goals and needs.

Skills you have...

- Current graduate enrollment with a Design Research/HCI/UX focus or related field
- Experience with planning and conducting user research studies, such as usability studies, concept validation, one-on-one interviews, and contextual inquiry
- Amazing written and oral communication skills. Attentive to details, quality, and accuracy
- Superb collaboration, social, and relationship management abilities
- Self-motivated and capable of working independently
- Familiarity or experience with product design and/or library sciences is a plus

Reasons why you should apply...

- You love understanding why people behave the way they do and help surface questions people didn't even know they had.
- You're insanely curious and wonder what the future of security means for businesses and end users. For instance, how can we encourage our customers to engage in good security practices without getting in their way?
- You aspire to make meaningful improvements in the lives of the individuals, teams, and companies who use our product every day to do their most important work.

Internship Details...

- This role will be based out of our Austin Texas or Ann Arbor Michigan office
- Program dates are flexible based on academic schedule
- Roles are full time and 40 hours per week, Monday - Friday
- Generous pay and employee perks